

FAQ for parents and legal guardians: COVID-19 testing at schools



LifeLabs is proud to support our youngest population in staying safe and healthy during the COVID-19 pandemic. Within the next few days, a hub collection site for COVID-19 testing will be available to voluntarily test asymptomatic students, their family members, teachers and staff.

Asymptomatic testing in schools acts as an important layer of protection that helps to track and prevent the spread of COVID-19. Increased testing may also reduce stress and anxiety related to the virus by identifying cases early and managing outbreaks to help ensure that schools remain safe for all to learn and work in.

Do you accept walk-ins?

Yes, we will accept walk-ins.

Do I have to register my child?

We encourage, all parents or legal guardians to pre-register their child/children online. If you're not able to complete the online pre-registration please note that we do accept walk-ins.

Please go through the following steps once you have received a registration code from your school.

1. Go to my.thrive.health on your desktop or mobile device.
2. Create an account using your email address. Create a password.
3. Verify your email address.
4. Click or tap **Registering with a partner**.
5. Enter your registration code.
 - Please refer to the letter from your school.
6. Read and acknowledge the privacy statement. If you are registering for a person under 18, check the appropriate box and enter the name details.
7. For the registration code that you entered in Step 5, choose which profile to connect it to. If you are registering for your child, click on **'New Child'** to setup a profile for your child to link to this registration code
8. Enter your child's information, you will be asked to provide some details as well.
9. You will now be able to book your COVID-19 test. Click or tap on **"Book your COVID-19 Test"** and choose a timeslot. **You will not be able to change your time slot after you select it so please ensure you are available at that time.**
10. If you need to register another person, navigate to your 'Family' page (next to home page) and click on **'Register with Partner'**.

Can I be tested with my child?

Yes, parents, family members, teachers and staff can be tested as well.

Will I need to provide consent for my child?

Consent for the test will be required from parents or legal guardians of students under the age of 18.

Does my child need to bring anything?

One piece of government-issued identification, such as an original birth certificate, health card or passport will be required for proof of identification.

When/where will the test be performed?

A designated school will be selected to host the hub collection site for neighbouring school participants, allowing for streamlined access. LifeLabs will work directly with the school or school board to determine the time of collection.

How will the test be performed?

LifeLabs uses a swab similar to a Q-tip that is inserted into the front part of the nostril and rotated for fifteen seconds (per nostril). Our trained staff will perform the test in a space designated by the school. Some students may be nervous about testing, but it's important to note the test is not painful and should not be uncomfortable for your child. The test should take no more than two minutes from start to finish.

Can I accompany my child during the procedure?

We recommend that parents or legal guardians accompany their child(ren) to the testing site if they are under the age of 18.

Is this test mandatory?

No, the test is voluntary.

What if my child refuses to take the test on the day of testing?

We are focused on making this a brief and gentle experience for students. We want to assure you that if your child is uncomfortable or unable to be tested, we will not test your child.

When will we find out the results of the test?

Test results will be provided within 24-48 hours. Results will be uploaded to covid19results.ehealthontario.ca. This website uses the details entered at the time of check-in, such as health card number or date of birth, to identify and validate the individual (e.g. your child). It then searches the repository for the COVID-19 test results. Results are displayed for up to 90 days from the date it is reported. You will also be able to see the results on the LifeLabs WorkClear Thrive application.

What if the test result comes back as positive?

Positive results will be communicated as required by the public health unit. If your child tests positive for COVID-19, you will get a call from your local Public Health unit within a few days.

What if I or my child has COVID-19 symptoms?

This testing will only be provided to asymptomatic individuals. If you or your child(ren) have any COVID-19 symptoms, please follow public health guidelines.

Is this safe?

Every mobile collection site will include the following health and safety protocols:

- PPE for Droplet Precautions all staff working in the location with changes to certain items between each individual served
- Enhanced hand hygiene for all staff
- Disinfecting of the cubicles and chairs between each individual tested
- Surgical masks will be provided, if necessary
- Hand hygiene for students and staff will be required before and after service is provided

If you have further questions, please contact our call centre at 1-877-849-3637.
